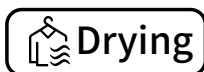
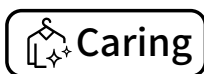
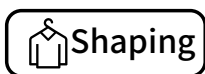


ROC

Smart Clothing Care Machine

Clothes Caring Machine User's Guide



- For your safety, please read this manual carefully before use.
- After reading, please keep it in a proper place for easy reference in the future.

NHW-PTC

Product Functions

The clothes can be deodorized, wrinkled and sterilized and other effects through steam spray, moving hanger and heating system. Easily restore the freshness of clothes at home

Eliminate odor

The steam penetrates deeply into the clothes to eliminate food odors, smoke odors, damp/musty odors, etc.

Reduce wrinkles

By steam and the moving hanger reduce wrinkles on the clothes effectively.

※ The specific performance will vary according to the type of clothes.

Senior drying

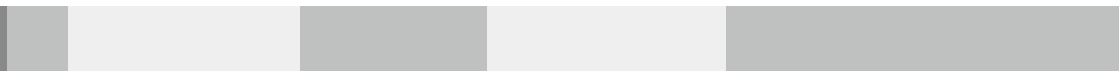
Using low-heat drying technology to protect clothes from damage.

Disinfection

Through the triple sterilization system which including steam , hot air heat and UV sterilization. The various sterilization meets the requirements for different clothes enable to deliver full and effective protection.

Long lasting fragrance

Through the fragrance diffuser, the clothes can maintain a fresh fragrance for whole day.





Precautions

Safety Precautions

In order for users to understand and use the appliance safely and correctly, the following safety precautions are listed to prevent accidents. The precautions are divided into two parts: "Warning" and "Caution", which are defined as follows.

 This icon is used to draw attention to potential dangerous operations. In order to avoid accidents, read carefully and follow the instructions where with this icon.

 This icon indicates prohibited items.

Warning

Violation can cause serious injury and death.

Caution

It will cause minor injuries and damage to the appliance.

Warning! Power supply and installation

- For safety purpose, the appliance must be plugged with grounded, or it might occur danger of electric shock in the event of a fault or leakage. The grounding method can be refer to the manual or consult the after-sales service center.

 Please do not use damaged plug or socket which might cause of fire and electric shock accidents.

 Please do not plug multiple electrical appliances into one socket at the same time. It may cause fire due to abnormal heating.

 Please install the appliance in the place where it is easy to plug in and unplug, and be sure to unplug when not in use in order to avoid fire and Electric shock accident.

 Please do not install in baths, on the carpets, open spaces, and the place where easy get splashing where might cause accidents such as failure, deformation, and electric shock/fire.

 Only technical personnel allow disassemble or modify the appliance. It may cause malfunctions, fires, electric shocks and other accidents.

 Hold the plug to unplug the appliance, or it might break the wire and cause fire.

 Please do not extend the power cord to the socket. A dedicated power cord should be used and avoid electric shock and fire accidents.

 Please do not install the appliance around the heater or put candles, cigarette butts, etc. on the appliance. In order to avoid product deformation and fire.

- When the power cord is stained with dust and water, wipe it with a dry cloth and insert the plug tightly which avoid fire and electric shock accident.

 Please do not use a transformer to increase the voltage from 110V to 220V. So as to avoid electric shock and fire accidents. When disassembling and servicing the appliance, be sure to unplug the power source to avoid electric shock.

 The appliance needs to be placed on a solid ground. Uneven ground might cause the fall and injury by unbalance installation.

- Be careful not to bump the front of the appliance during delivery or moving. The tempered glass maybe damage under strongly ram, which might cause injury.

 If the power cord is damaged, in order to avoid danger, it must be replaced by professional person who from the manufacturer, or service department or similar processional departments.



Precautions

Use and clean

- ⊗ The appliance is only used for drying washable garments.
- ⊗ After the UV lamp is turned on, the human eye cannot look directly at the UV lamp
- ⊗ The plug should be unplugged during filling and cleaning. Do not spray water directly on the appliance when cleaning. In order to avoid fire and electric shock accidents.
- ⊗ Please do not use awl, pins, nails, etc. to press buttons, to avoid electric shock.
- ⊗ In case of flammable gas (such as natural gas, gas, etc.) leaks, do not unplug or plug in the power cord, please open the window firstly. Otherwise, the splashed sparks may cause fire or even explosion.
 - Unplug the power when cleaning or not in use. Water penetration and dust accumulation can cause heat and fire, which may cause electric shock, leakage fire accident.
- ⊗ Do not touch the plug or operation switch with wet hands. So as to avoid electric shock and fire accidents.
- ⊗ Please pay attention to store the appliance in the place where occur pests such as rats and other pests multiply. It can damage the wires and cause fire and electric shock.
- ⊗ Caution not to let children and pets climb on top or enter the appliance which might incur falling and suffocation accidents. Be sure to confirm before use.
- ⊗ Please do not put heavy objects or containers with liquids such as vases, water cups, cosmetics, medicines, etc. on top of the appliance. It will cause fire, accidents of electric shock and falling objects.
- ⊗ Please do not approach when the bottom of the product is soaked. Be sure to get help from the customer service center. Or it may cause electric shock and fire accidents.
- ⊗ Please do not place flammable gas leaks and flammable substances (benzene, gasoline, thinner, petroleum, alcohol, etc.) Nearby use in order to avoid explosion and fire accidents.
- ⊗ When the steam spray device sprays steam, please do not near your hands or body close to the steam to avoid burns.
- ⊗ Please do not dry clothes stained with gasoline, petroleum, benzene, thinner, alcohol, edible oil, and fatty oil. It might react chemically reaction during drying if the clothes has oily stains and cause fire accident.
- ⊗ Please do not sit inside the appliance or on the multi-function shelf, in order to avoid appliance failure and serious injury due to falling.
- ⊗ Please do not hang on the door and multi-function shelf of the appliance to avoid injury from falling. Pay special attention that children not to get hurt.
- ⊗ Please do not reach into the bottom of the appliance, as to avoid injury or electric shock.
- ⊗ Please do not put coins, ballpoint pens and other metal objects into the steam outlet, to avoid noise and temperature rise which might cause fire.
- ⊗ Do not dry your clothes if it is stained with essential oils, creams, lotions, etc. used in massage centers or skin care centers, in order to avoid explosion and fire accidents.
- ⊗ The toughened glass on the front of the appliance should be careful of external impact. Although it is toughened glass, it will be damaged under strong impact. Be careful when the strengthened glass on the front of the appliance is damaged to avoid injury.



Precautions

Discarded appliance

- Please discard the packaging materials (plastic, foam) and keep them out of the reach of children. This is to prevent suffocation accidents caused by packaging materials.
- Cut off the power cord and destroy the buttons in order to prevent it from being reused.
- Please remove the door seal that prevents children from being trapped by entering.

⚠ **Note! Power supply and installation**

- ⊘ Please do not install on the sea or inside the aircraft. Be sure to consult after-sales customer service whether it can be used under special conditions.
- ⊘ Do not start immediately after installation of appliances that are transported in winter or in sub-zero weather. When the components cannot be started due to freezing, the appliance and components will be abnormal.
 - The appliance is heavy and requires more than 2 people to unpack and carry it, in order to avoid damage to the appliance and personal injury due to falling or collision.
- ⊘ Please do not install in places where the temperature is severely cold. The sensitivity and performance of electronic control parts will be affected.

Use and clean

- ⊘ Do not use it for other purposes except for caring clothes. The malfunction caused by other purposes is not covered by the warranty.
 - Be sure to use original components for warranty. It is to ensure the reliable performance of the appliance, which must be observed.
- ⊘ Do not open the door during the operation. The leaking steam or wind will reduce the performance. And the exhaust steam will condense as water drips on the floor, it will cause humidity in the room.
 - Please classify clothes and choose the appropriate function to deliver caring performance. Depending on the type of clothing, the care time, degree, and temperature are different. Please wipe the inside with a dry cloth since dust and water stains inside the appliance after the operation.
- ⊘ Warning: do not let children use it. Operation of children is very dangerous.
- ⊘ Should not be wiped the appearance with bleaching agent (oxygen water, chlorine water bleaching) or be stained, otherwise it will be discolored due to bleaching agent (E.g: Bleaching agents such as sodium hypochlorite and sodium carbonate).
- ⊘ Be careful not to remain clothes be clamped within the door which might damage the fabric, and it might need to generate the new caring procedure when the door was opened.
- ⊘ When there is an error occurred with the steam system, please take out the garments immediately. It might damage the garments with long time period steam, also there is a chance to produce unpleasant smell.
 - Please use your clothes properly, or it might fall off the moving hanger due to vibration during operation. Please be sure dust-proof filter be cleaned before use. A unclean filter will block the hot air circulation port and reduce performance.



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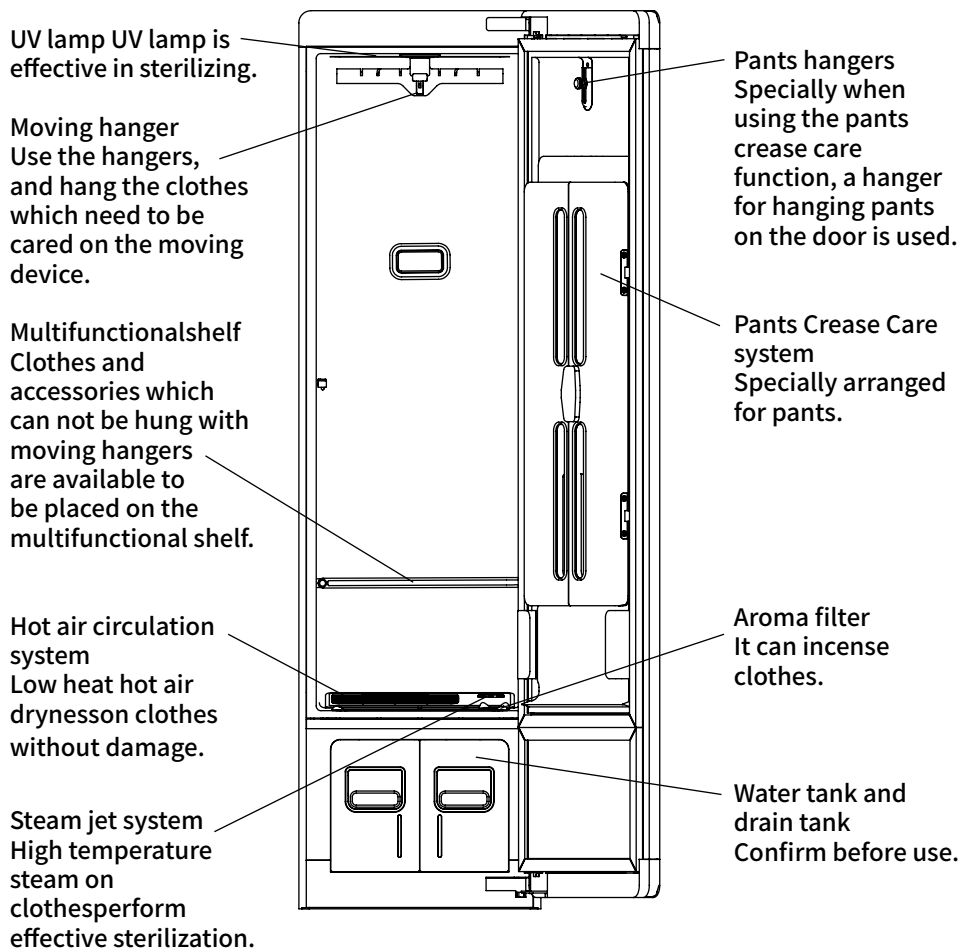
Appliance specifications (36)

Appliance warranty service and regulations



Ready to use

Observe the appliance carefully





Ready to use

Confirm accessories

Please confirm the care appliance and the accessories provided.
If you have any questions, consult with the place of purchase.
Each accessories can be purchased separately from the customer service center.

Moving hanger X 4

Pants hanger X 1

Moving hangers and pants hanger provided as free accessories.

User's Manual and Warranty Card Please read carefully before using the appliance, in order to avoid injury or malfunction.

- For your safety, please read this manual carefully, keep the manual properly after reading it, in case you can read it at any time in the future.



Ready to use

Care-able clothes and accessories

Before use, please confirm the types of clothes and accessories that can be operated.

Touch button	Program	Type of clothes that can be operated
Styling Care	Summer clothes	• Summer clothes, skirts, shorts, silk, ties
	Shirts	• Shirts, autumn clothes, spring clothes
	Suit	• Suits, coats, skirts
Styling Care	Outdoor/coats	• Coats sportswear, pants, cotton coats, sweaters, jackets
	Wool/Down	• Sweaters, knitted sweaters, woolen coats, down
	Leather/Fur	• Leather clothing, artificial leather clothing, fur coats
Styling Care	Bedroom supplies	• Bedding, plush toys
	Children`s item	• Children`s clothing, toys, maternity clothing, pajamas
	Pants crease	• Trousers, casual pants
Drying	Automatic drying	• Laundry that has been spun after washing
	Rain and snow drying	• Drying of clothes wet by rain and snow
	Strong drying	• Clothes that need to be dried in many different situations



Ready to use

Non-care clothes and accessories

Warning!

- There is no washing function. Clothes with stains must be washed before use.
- Wrinkles and odors caused by long-term storage are not easy to eliminate.
- The smell of clothes contaminated by cooking is not easy to eliminate.
- Caring procedure with strong odors separately.
- Clothes wrinkles in cotton, linen and other fabrics may not be completely eliminated.

Note!

- In order to prevent damage to the fabric, be sure to check the washing label in advance. Please do not use clothes that will deform or change color due to washing with water.
- For fur, leather, artificial leather materials, please use the special leather/fur mode. Using other modes will cause damage to the clothes.
- For tie, silk, and silk clothing, it is recommended to use summer mode or shirt mode.
- The procedure differs depending on the appliance model, please confirm the purchased appliance model.

Kind

Clothes types that cannot be operated

Quilt

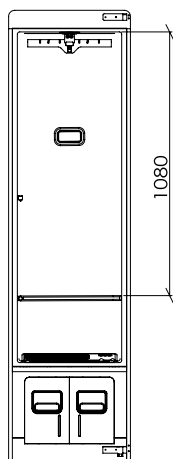
Electric blanket, thick blanket

Other

Shoes, appliances with sponge, appliances made with sticker

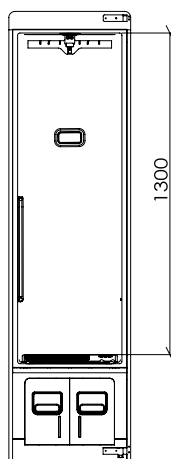
The size of the clothes that can be used in the multifunctionalshelf.

(Unit:mm)



Install the multifunctionalshelf

Please fold the multifunctional self when styling the coat or long style clothes, in order to avoid to touch the self



Disassemble the multifunctionalshelf.

Please do not let the bottom of the clothes touch the steam hot air system while styling coat, dresses and other long style clothes



Use accessories

Caution!

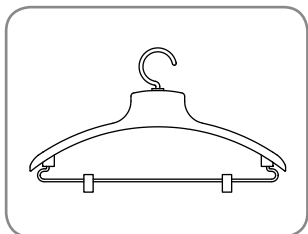
- Take out all the objects in the pocket before putting the clothes in, which avoid appliance error or damage to clothes.
- Unused empty hangers placed inside the appliance may be the cause of noise and damage to the fabric during the operation. In order to prevent collision between the hangers, please hang clothes in the same direction
- Traces of the use of accessories will be left depending on the type of clothes
- Hangers with thin hooks may be bent or damaged during use, which cause noise and damage to clothes.
- Disposable hangers with weak steel wires may be cracked or damaged during operation, which may cause noise or damage to the clothes.

Use of hangers

The clothes need to be hang it on the moving hanger.

hung snugly in the moving system, or it will vibrate or produce noise.

Clothes with buttons and zippers must be fastened or zippered and hung on moving hangers.



Warning!

- Do not use hangers for knitting, wool, underwear and other clothes to avoid deformation or leaving marks. It is recommended to use a multifunctional shelf.
- For large garments, please use the diagonal trough of the moving hanger.
- Please do not use the vertical hanging slot and the diagonal hanging slot at the same time. Clothes may collide with each other and damage the fabric.
- The moving hangers can hang up to 4 rows of clothes.



Use accessories

Note! Do not let children stand or hang on the appliance. Otherwise, it may cause damage to the appliance.

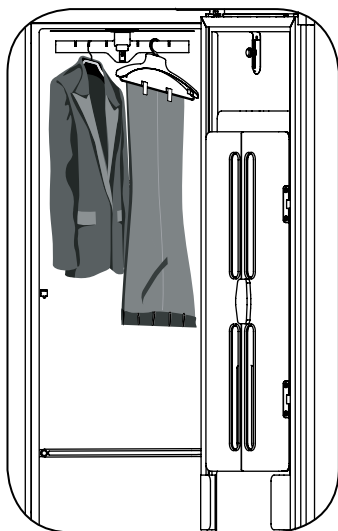
Note: hang your pants on a moving hanger if you intent to dry the pants.

Use of pants hanger and pants crease care

Pants wrinkle removal / Deodorization

Use moving hangers

-Hang the pants on the moving hanger to reduce the wrinkles of the pants. If you need to maintain the trouser line, please use the pants crease care.



Keep the front and back pants line + wrinkle removal / deodorization

-Crease the pants while removing the wrinkle/odor of the trousers. Please use pants crease care.

Preparations before use

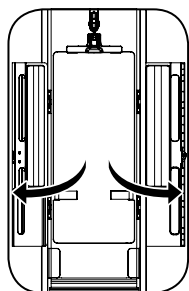
Empty out the objects of the trouser pockets before use, and fasten the buttons of the back trouser pockets.



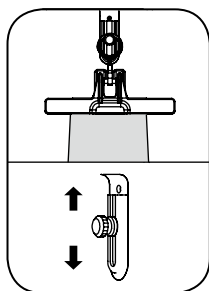
Use accessories

How to use the pants crease care

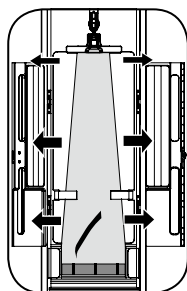
1. Turn the door handle counterclockwise to open the pants crease care system's door.
2. Fold the two trouser legs so that the four stitching lines of the trouser legs overlap, and clamp the trouser legs with a trouser clip.
3. Hang the pants upside down on the door hook, and adjust the height of the hook according to the length of the pants.
4. Insert the trouser legs into the fixing frames on both sides of the door, and flatten them to the both sides.
5. Close the door panel and turn the door handle clockwise to close the pants crease care.



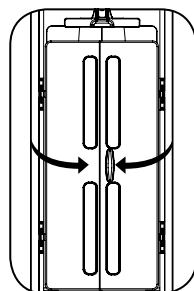
<Turn on the pants crease care >



<Hang the pants upside down and adjust the hook>



<Organize the pants>



<Close the pants crease care >

Warning!

- Align the front and rear pants lines and fold them, and hang them in the pants crease care system. If the pants lines are not aligned, wrinkles may appear.
- Wrinkles may appear if the pants are organized when the pants crease care system is closed.
- Confirm the size of the pants before use. Only pants with a waist circumference of 100cm and a pants length of 110cm or less can be used.
- Don't let the trouser pockets appear outside.
- When the pants exceed the rubber sealing strip, wrinkles may occur or the appliance may not work properly. Please check the appliance before operation.



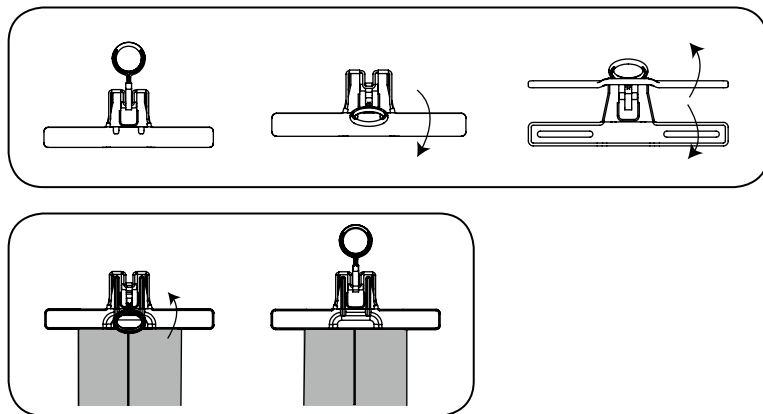
Use accessories

How to use the pants hanger

1. Fold down the hook on the top of the pants hanger and unfold the clip.
2. After fixing the trouser legs with the clip, turn up the hook of the pants hanger.

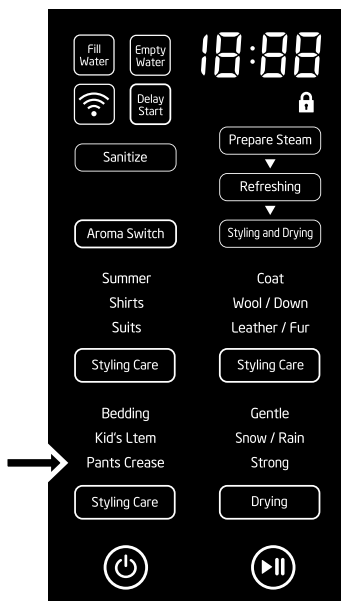
Note!

- Hold the end of the clip and flip up the hook to secure the pants. (Be careful to pinch your hands when turning up the hook.)



Pants Crease Care program

- Select the "Pants crease care " mode if you intent to produce the pants crease line;
- If you use other modes to make pants crease , it may cause water trace on the pants;



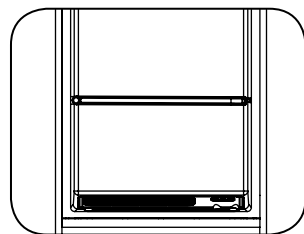
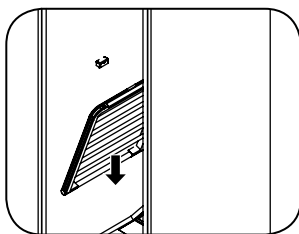
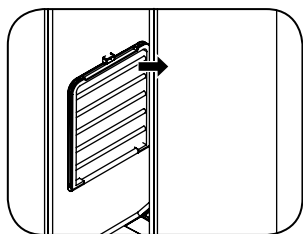


Use accessories

Use of multifunctional shelf

Use it when the styling clothes and accessories that cannot be hung. When using the multifunctional shelf, put the shelf down and buckle it on the support rod at the other end.

- First pull the multifunctional shelf out of the fixed buckle (the fixed buckle is a spring buckle, and the multifunctional shelf can be pulled out with a little force). Then lay the multifunctional shelf flat on the support rod.
- When finished the multifunctional shelf, put the multifunctional shelf away and buckle it back to the fixing buckle.



Caution!

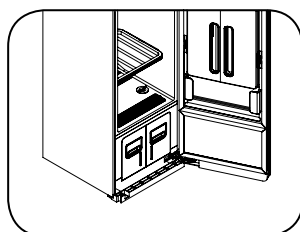
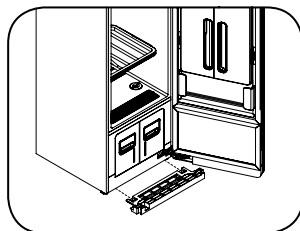
- Please be gentle when putting down the multifunctional shelf.
- Only clothing or clothing-related accessories can be stored on the multifunctional shelf. Placing heavy objects will cause the appliance to malfunction.
- Do not allow children to climb and play to avoid injury.

Use of drip tray

1. Insert the drip tray into the bottom of the appliance. (push until it feels stable)
2. When disassembling, pull out the drip tray with force.

Caution!

If there is water in the drip tray, please remove the tray and clean up the accumulated water inside. After cleaning up the water, make sure to insert the drip tray back to its original position. The drip tray is a detachable accessories. Please be sure to insert the drip tray when using appliance.

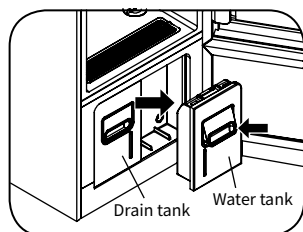




Use accessories

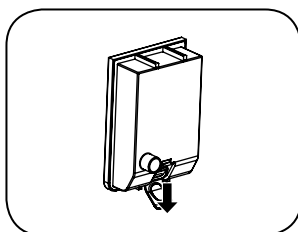
Use of water tank / drain tank

Grab the handle of the water tank and pull it forward.

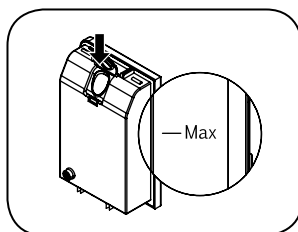


Notice:

Please confirm the water in the drain/adding water tank before each use.



Drain tank It must be emptied before use.



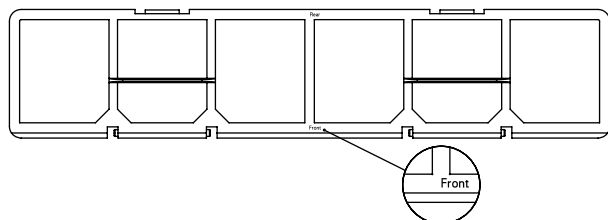
Water tank Please fill up with water before use.

Caution!

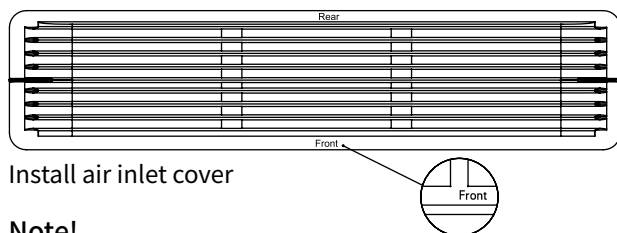
- Use a cleaning brush to clean the inside of the water tank regularly.
- Adding other liquids except water such as detergents and softeners in the water tank will cause the appliance to malfunction.
- Unpurified groundwater will shorten the service life of the appliance due to impurities in the water.
- Please do not add the water in the drain tank to the adding water tank for recycling use.
- In order to make the appliance work properly, please do not block the filling port of the water tank and the drain pipe of the drain tank.

Use of dust-proof filter

The dust-proof filter is used to filter the dust generated inside the appliance.



When install the dust-proof filter, please be sure the sign marked with "Front" right ahead of the appliance.



When install air inlet cover, please be sure the sign marked with "Front" right ahead of the appliance.

Install air inlet cover

Note!

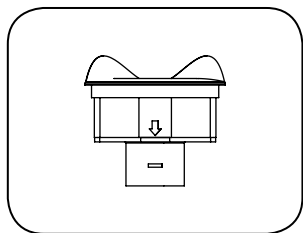
In order to prolong the service life of the appliance, the dust-proof filter must be cleaned before use.



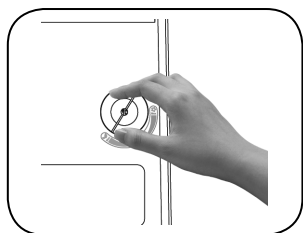
Use accessories

Use of aroma filter

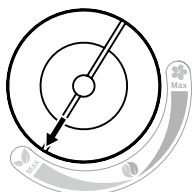
1. Align the side with the arrow on the aroma filter to the front of the appliance and insert it.



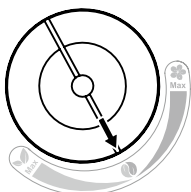
2. The aroma filter cover can be rotated to adjust the levels of aroma.



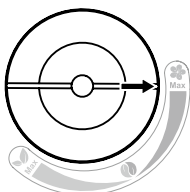
3. Adjust the flavor of aroma, the aroma is divided into three gears, the left and right are single aroma, and the middle is mixed aroma. Users can adjust according to their own preferences.



A. Aroma(1)



B. Mixedaroma



C. Aroma(2)

Note:

The aroma filter cover can only be rotated between three gears of about 90°. Do not twist it beyond the range, or it will cause damage to the aroma filter. The aroma filter is consumable, and the best time for using is three months and the customer can contact customer service for new purchase.



Usage method

Steps for usage

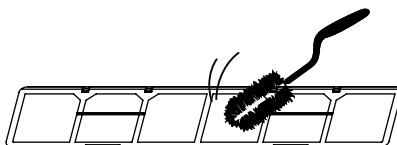
1. Prepare clothes

First dust the clothes before hanging on the hanger. The buttons or zippers of the clothes must be fastened or zipped up. Or it might fall off the hanger and be damaged during operation.



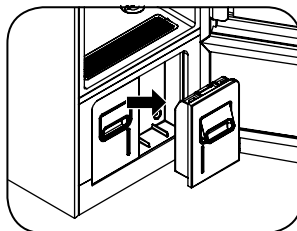
2. Confirm and clean the dust filter

Every time before use, first confirm the dust filter and clean it regularly, which can achieve better styling effect.



3. Confirm the water tank

Fill the water tank, and empty the drain tank when it is full. The use of still water will improve the performance of the appliance and extend the life of the appliance.



4. Put in clothes

Please note that select the appropriate program that matches the type of clothing. Serious deformation and damage to the clothes might occurred when putting in clothes that cannot be used for styling care functions, .



Usage method

5. Turn on the power

The appliance might not respond when there are abnormal objects on the touch screen. Please wipe it clean before use. If you wear gloves or press the touch screen with other objects, the touch screen surface might not work correctly.

6. Select program

Please select the program according to the type of clothes. Choosing a program that does not fit the clothes will deform the clothes or reduce the effect.

7. Start to work

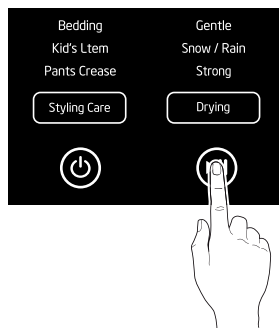
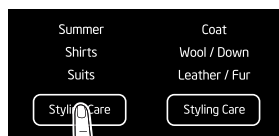
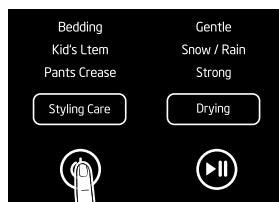
Press the start button to work. Do not open the door during the operation. The escape steam or wind will reduce performance, also it will condense into water droplets and drip.

8. Suspension

After the appliance is started, it will automatically enter to the locking mode function. If you need to temporarily pause or complete the procedure, long press Start button for 2 seconds to terminate the locking mode function. Do not perform this operation after the appliance is started 1 minute if it is not necessary, or it will affect the final effect of clothes care.

9. Take out the clothes after finishing

Taking out the clothes after the program is finished, open the door to ventilate for about 5 minutes. Prepare a fresh environment for the next use.

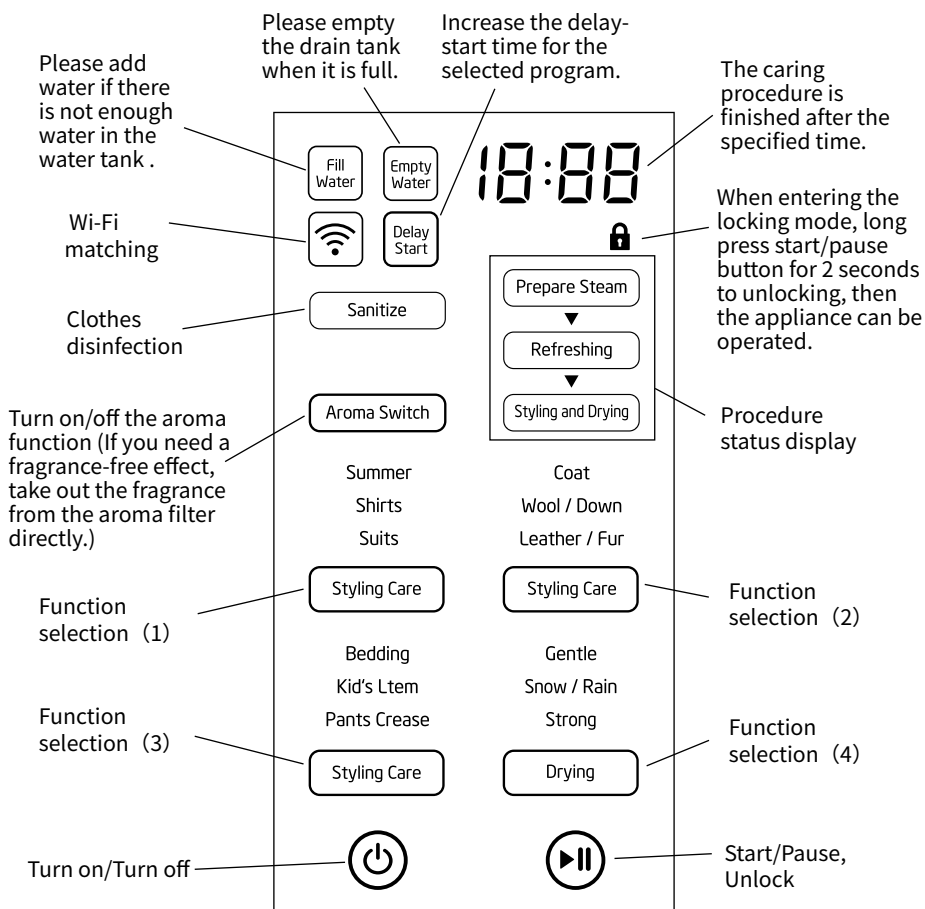




Usage method

Touch screen

The appliance adopts touch screen control mode, you can select the program by gently touching the button with your finger.



Note!

- Use your finger to press the center position of the touch button to operate.
- Operate the button without force, just press it with a gent touch.



Usage method

Start using

After plugging in the power supply, the ON/OFF key of the clothing care machine will light up. Press and hold the ON/OFF key for 1 second to light up the display screen. Please touch the or key to select the desired one according to your needs. After selection, long press to start.

Clothing Care Machine Program Working Hours

Styling Care

Feature selection(1)

- **Summer wear 38 minutes**

Prepare steam - fresh and deodorant - aromatherapy
- styling drying - basic sterilization

Features:

Short time, low temperature care, suitable for summer clothes or thin material clothes, Such as: T-shirts, summer skirts, summer pants, silk, chiffon.

- **Shirt 50 minutes**

Prepare steam - fresh and deodorant - aromatherapy
- styling drying - basic sterilization

Features:

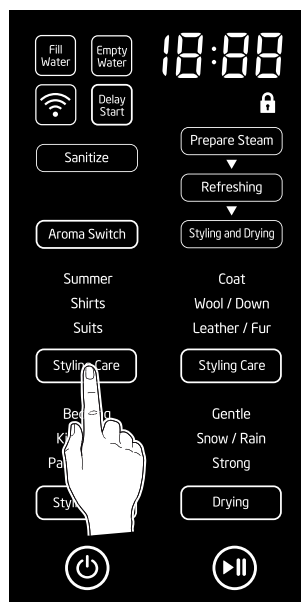
Low temperature care for fall clothing such as thin, long-sleeved garments.

- **Suit 55 minutes**

Prepare steam - fresh and deodorant - aromatherapy
- styling drying - basic sterilization

Features:

Medium temperature care, suitable for formal suits or those worn at 10~20° C winter clothes.





Usage method

Styling Care

Feature selection(2)

● Outdoor/Coat 65 minutes

Prepare steam - fresh and deodorant - aromatherapy
- styling drying - basic sterilization

Features:

Medium temperature care, suitable for all kinds of winter clothes, such as coats, cotton clothes, sportswear, etc.

● Wool/Down 58 minutes

Prepare steam - fresh and deodorant - aromatherapy
- styling drying - basic sterilization

Features:

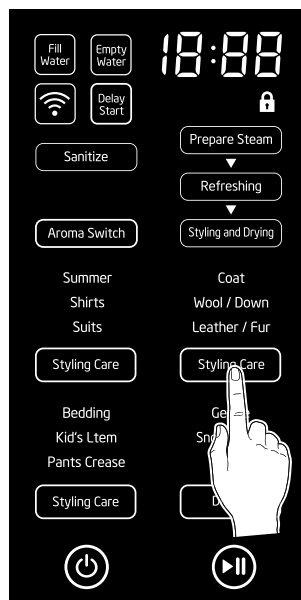
Suitable for repairing and maintain all kinds of down jackets and sweaters.

● Leather/Fur 30 minutes

Refreshing and deodorizing - aromatherapy - styling drying - basic sterilization

Features:

For leather clothing, fur coats, and materials that cannot be exposed to water dry, germicidal care.





Usage method

Styling Care

Feature selection(3)

- **Bedroom supplies 85 minutes**

Prepare steam - fresh and deodorant - high temperature sterilization - aromatherapy - styling drying-Intensive sterilization

Features:

Comprehensive care and sterilize the dormitory supplies to protect the health of the family.

- **Children`s item 75 minutes**

Prepare steam - fresh and deodorant - styling drying - basic sterilization + high temperaturesterilization

Features:

Special care and disinfection for maternal and children products, as well as

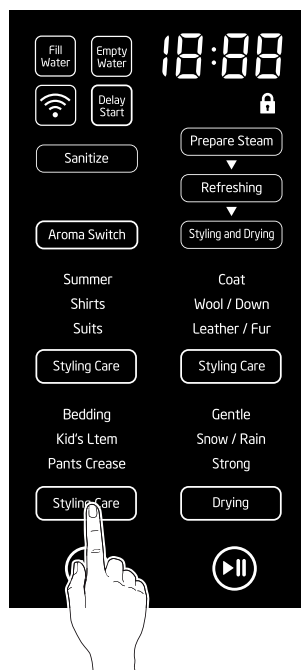
Wash and dehydrate children clothes for disinfection and drying.

- **Pants crease 68 minutes**

Prepare steam- fresh and deodorized - shape drying

Features:

By steam and low temperature drying and trouser line organizer, crease pants lines





Usage method

Notice!

- The laundry that is not dehydrated may cause a drying program to fail to achieve the best results
- The dripping of clothes will reduce the drying performance and damage the product in severe cases;
- The degree of drying will be uneven according to the thickness of the fabric;
- In winter, the thick part of the clothes will be hard to dry. Please turn the clothes over and dry them again.

Drying

Feature selection(4)

● Automatic drying for 90 minutes

Prepare steam - fresh and deodorant - aromatherapy
- styling drying - sterilization

Features:

Deodorizing, wrinkle-removing and sterilizing the clothes before drying, suitable for drying after washing. (If the clothes are not dehydrated, the drying effect may be affected)

● The rain and snow drying defaults as 30 minutes (adjustable)

After selecting the rain and snow drying program, the user can adjust the time independently and choose the drying time they need. Press the time part in the upper right corner, the hour part is to increase the time, and the minute and second part is to decrease the time.

Prepare steam - fresh and deodorant - aromatherapy
- styling drying - sterilization

Features:

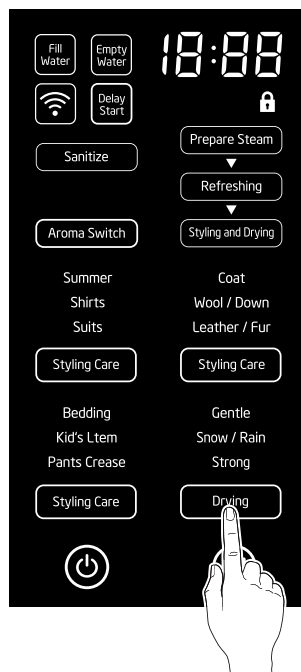
It is suitable for lightly wet clothes that have not been washed, deodorization, wrinkle removal and sterilization.

● Strong drying for 120 minutes

Styling drying - aromatherapy - sterilization

Features:

Applicable to laundry after washing, strong dehumidification, wrinkle removal and sterilization.





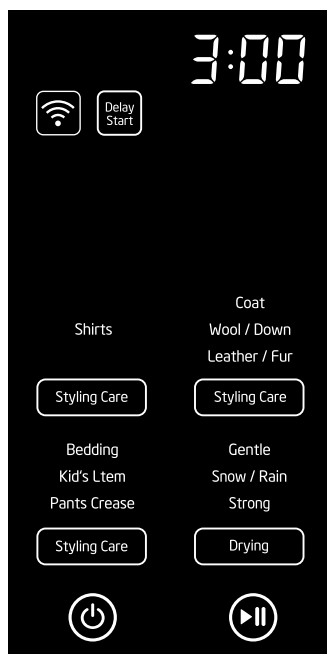
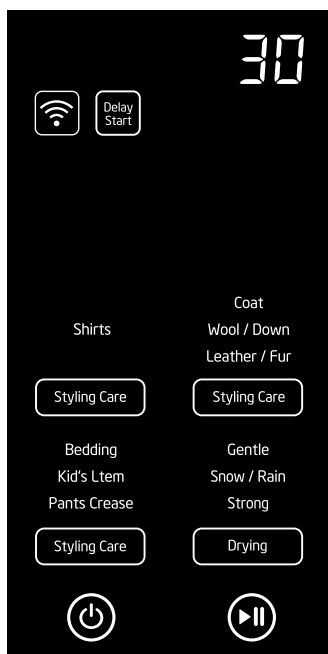
Usage method

delay-start function:

After finishing the Mode selection, press the delay-start  button. It can be presetting for 3-12 hours.

If you need to cancel the delay-start time, press the Mode button to select other options to cancel the setting delay-start time.

For example: first select the Fast mode of styling care, the procedure is **30** minutes, after pressing the delay-start  button, the time will change to **3:00**, it means that the program will be finished in 3 hours.



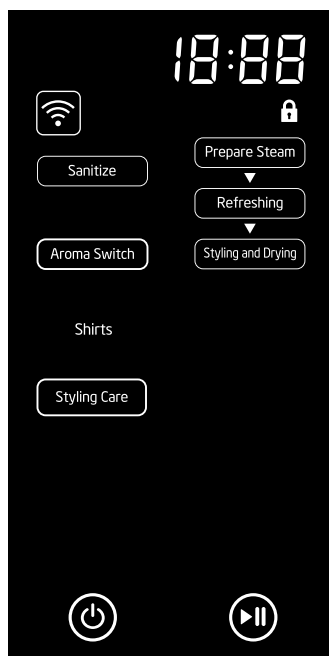


Usage method

Self-locking function:

When the Caring mode is selected, press the Start/Pause (▶||) button to operate, the display automatically enters the Locking (🔒) mode, and the display shows

- After entering the locking mode, the Power (🔌) button cannot be used, and the aroma switch (Aroma Switch) and Wi-Fi (📶) connection function still available.
- After entering the locking mode, long press the Start/Pause (▶||) button for 2 seconds, the appliance enters pause state, the locking function is eliminated, and the appliance can be turned on and off by pressing the Power (🔌) button.





Usage method

APP connection for initial use

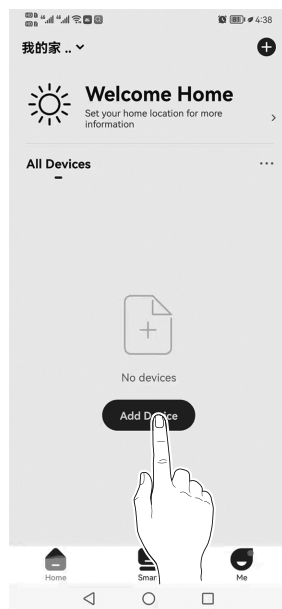
1. Scan the QR code, download and install the App, support Android+IOS



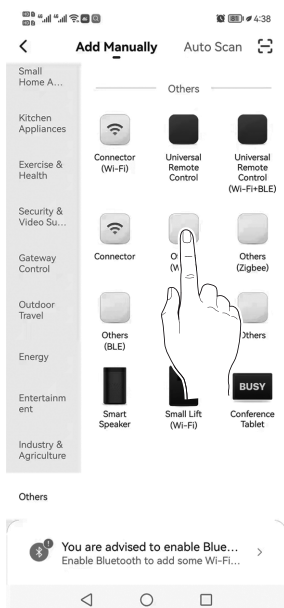
2. Register account: Enter your mobile phone number or email address, after receiving the SMS verification code or email verification code, enter the code to complete the registration.

3. Add device:

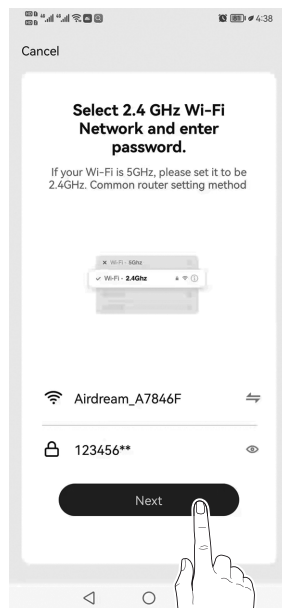
(1) After logging in, click the “Add Device” button in the middle of the main interface to enter the device adding process.



(2) Select the last option “Other” in the “Adding manually” column, and then click the “Other (Wi-Fi)” option in the “Other” selection column. Before linking, the mobile phone needs to connect to Wi-Fi and authorize software to access the mobile phone.



(3) Keep the clothes caring appliance and the mobile phone within the same Wi-Fi network, select the corresponding Wi-Fi name and enter the Wi-Fi connection password (the clothes care appliance only supports 2.4GHz network temporarily, if you choose 5G network, it may cause connection failure). Click Next





Usage method

(4) Confirm that the appliance is powered on, confirm that the "📶" in the upper left corner is in the state of quick flashing, select "Make sure the indicator light is flashing", and then click "Next", and then enter the state of adding a device. Please keep the appliance powered on during process.

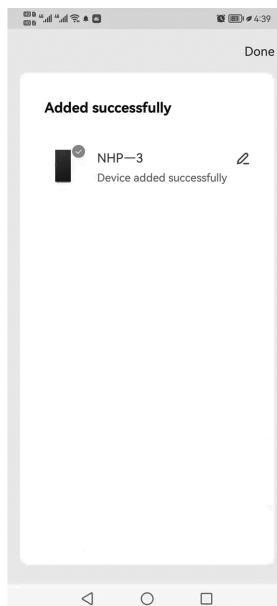
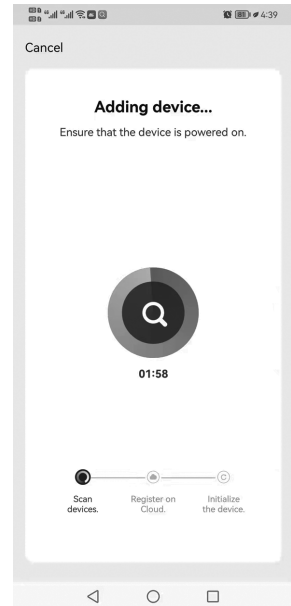
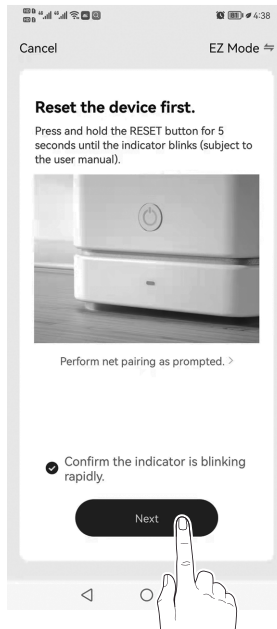
Note: The Wi-Fi flashing light of the appliance is divided into three states:

① Quick flashing means that the appliance is pending connection

② Slow flashing means that the appliance has been connected to the mobile phone, but the Wi-Fi signal is not received at the position where it is placed. Please confirm if the Wi-Fi transmitter at home has been turned on successfully

③ Long flashing means that the mobile phone has been connected to the appliance and can you operate and knowledge the operation status from the APP.

(5) After completing the network, click the "Finish" button to enter the App control interface.

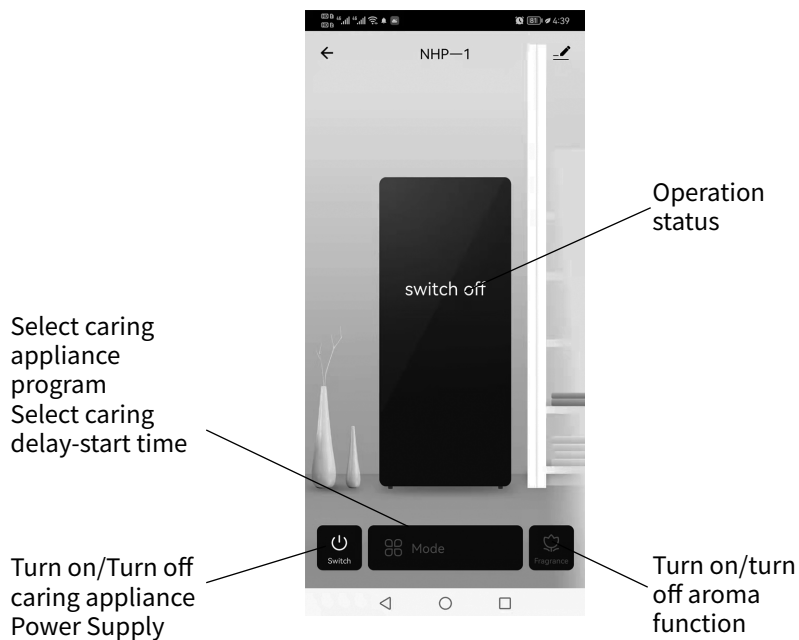




Usage method

APP operation

1.Operation interface

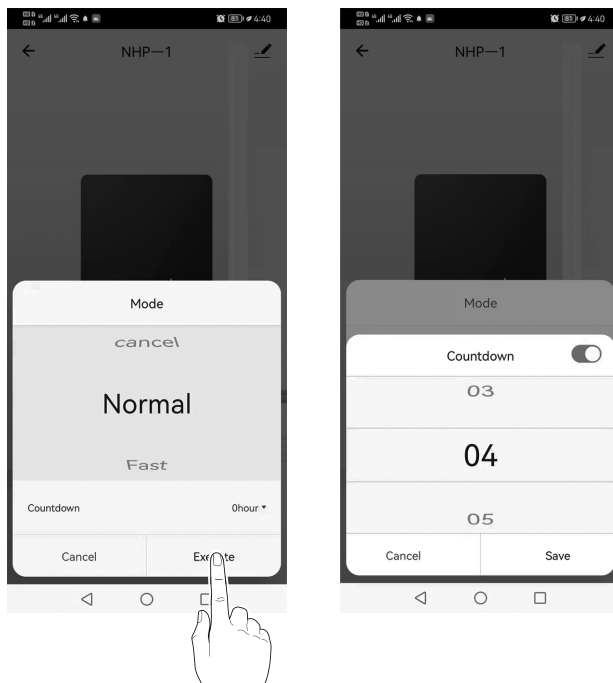




Usage method

2.Program selection:

Select the suitable program according to the caring demands; if you need to delay the start, you can click the “delay-start” function, select the finish time you prefer, and then click the “operate” button, the caring appliance will automatically enter to working state.



3.Operation status





Installation and handling

Installation environment

The appliance needs to be installed on a solid floor.

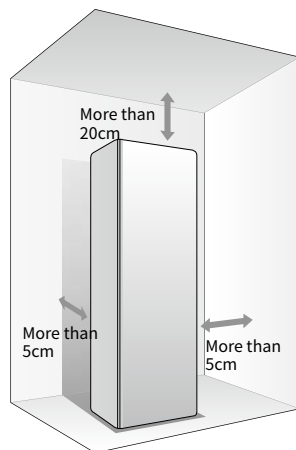
- Unbalanced floor surface during installation will cause vibration and noise, because the leveling feet are not aligned, the appliance might fall down when opening and closing the door
- Please do not install on the floor prone to vibration.

Please adjust the level

- Shake the caring appliance back and forth to see if there is any movement, and then check the gap between the front leveling feet and the floor.

Maintain a proper distance from the surrounding environment.

- When installing, reserve a space of more than 20cm, more than 5cm on the left and right sides, and behind.
- When the appliance is operating, water vapor is discharged from the top, so it is forbidden to install it in a wooden wardrobe, or there is a wooden ceiling on the top of the machine that is easily affected by moisture.



Horizontal adjustment

Swing the appliance back and forth to the left and right to no extra moving position, and then confirm the gap between the front leveling foot and the floor surface.

1. Keep the leveling feet close to the floor.
- Adjust the leveling feet under the door to make it complete contact to the ground.
2. Make sure the leveling feet are contact with the floor completely.
- Readjust the leveling feet after position the appliance.
 - Tighten the screws after adjustment.

If the appliance is used directly without adjusting the feet, it may cause injury or malfunction by falling.



Installation and handling

Move

To ensure safety, please contact the customer service before moving home.

- When installing indoors, you must use the wheels on the bottom to keep balance while moving.
- Push from the front to the back of the appliance.
- Slowly push the middle position of the appliance with both hands when moving.

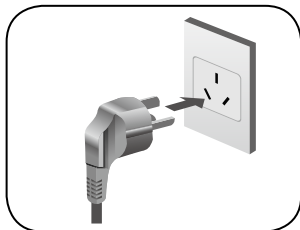
Please avoid direct sunlight, overheating, and low temperature area for installation.

- It is suggested that the temperature of the installation site should be in the range of 10 °C -35 °C .
- The temperature of the installation site is too high or too low might causing the appliance to operate abnormally and reduce its performance.
- Do not install in places where the temperature will drop below zero. Sensitivity and performance of electronic control parts will be reduced.
- It is forbidden to lie down the appliance, moving or placing the appliance with lying down will cause refrigerant leakage and malfunction.
- After installation, it can be used in about 2 hours.

Grounding

In order to prevent electric shock accidents caused by electric leakage, grounding is necessary.

- It must be plugged into the grounded 220 V special socket.
- The internal wiring of the grounding port must be grounded before connection .





Error self-diagnosis

	Abnormal problem	Confirmation	Solution
Prompt information	• [Add water] Icon flashes	• Insufficient water in the water tank • No water tank	• After the water tank is filled with water, please put it back. • Put the water tank in.
	• [Drain] Icon flashes	• The drain tank is full of water • No drain tank	• Please empty drain tank. • Put the drain tank in.
	• OP	• Whether to start the appliance when the door is not closed tightly.	• Please close the door tightly.
Non fault, operation	• Smoke when opening the door.	• If the door is opened during operation.	• The steam produced by different processes will look like smoke. It's not a error.
	• Water tank is full, the water is gone after one use.	• Confirm if the appliance is working for the first time.	• There is no water stored in the appliance, so more water is used at the initial operation. It will reduce the water usage afterward.
	• Make a 'gudugudu' sound when operation.	• If it is appeared during operation.	• The sound is the sound of boiling water and steam injection are not a error, please feel free to use it.
	• Make running water sound when operation.	• If it is appeared during operation.	• This is not a error sound is the sound of adding water to make steam, please feel free to use it.
Error code	• Show error code	• Show code E03,E04...E13, E0C,E0E.	• Please turn off the appliance and consult the after-sales service center.



Error self-diagnosis

	Abnormal problem	Confirmation	Solution
Please confirm before consulting	•Steam or wind leakage near the door	•If the sleeves of the clothes being clamped by the door.	•Please restart the operation after putting back the clamped clothes.
	•No electricity	•If 220V power supply is connected. •If the plug is plugged in well. •If the Power button has been pressed. •Is the leakage circuit breaker in the "Off" state.	•Use 220V power supply. •Please plug in properly. •Please press the Power button. •Please set to 「On」 state.
	•Touch screen problem	•The power is on, but the buttons do not respond.	•Please confirm if there is any abnormal object on the button, please restart the appliance.
	•Not working	•If the Start /Pause button has been pressed after closing the door? if water is being added or the door is not closed tightly.	•Please press the Start button. If it shows "Prepare steam", please wait.
Abnormal work	• The clothes is wet.	•If the filter or the air outlet is blocked, or if the clothes are caught in the crack of the door.	•Please clean the filter and air outlet and take out clothes. After unplugging the power, consult the after-sales service center.
	•The odor is not eliminated.	•Use clothes that have been kept in the closet for a long time or clothes impregnated with peculiar smell.	•Wash the clothes that have been kept in the closet for a long time and clothes impregnated with peculiar smell before styling.
	•Odor in the clothes after caring.	•If it has been used for long time and the water tank has not been replaced with clean water.	•Please clean all kinds of filter and water tanks.
	•Serious noise	•Continuous noise after starting work	•Please turn off, unplug the power and consult the after-sales service center if it makes a continuous sound when start working.
	•The appliance moves left and right.	•If it is installed on a flat ground.	•Please installed on a flat ground.
	•Other not work situations.	•If there are other liquid such as softeners in the water tank.	•When using other washing liquid except water, it will cause to appliance fault.



Appliance specifications

Appliance model:	NHW
Appliance name:	Smart Laundry Dry Cleaning / Clothes Caring appliance
Appliance type:	PTC
Appliance size:	500mm(W) X 585mm(L) X 1900mm(H)
Maximum capacity:	5pcs (4pcs coats, 1pc pants)
Voltage:	220V~ 50Hz
Maximum power:	1500 W

Safety device Triple anti-overheating safety device, over-current protection, anti-dry protection.